



CANCELLATION POLICY

Please understand that by scheduling an appointment, you are reserving a time especially for you with Dr. Bayer and his clinical team. Cedar Bluff Dentistry will make every effort to ensure that your time at our office is pleasant, and productive. We take pride in the fact that our appointments are efficient, and that you are not subject to lengthy waits in our reception area. Every appointment has a specific day and time reserved to address your needs.

Cedar Bluff Dentistry considers a broken appointment to be one that is missed, cancelled, or changed with less than 24 hours notice. We take broken appointments very seriously, as this prevents other patients from receiving treatment. **Patients failing to give appropriate notice (24 hours) for any changes or cancellations will be required to PRE-PAY for their services prior to being rescheduled. Depending on the length of time which was reserved for your treatment, you may also be subject to a \$100 cancellation fee.**

Late Arrival: Patients arriving more than **15 minutes** late for their scheduled appointment will be re-scheduled. This policy is necessary to stay on schedule and not force our patients arriving on time to wait.

We understand that emergencies do occur, kindly make every effort to adhere to our cancellation policy.

Please acknowledge this policy by signing below:

Patient Signature: _____